

## DRS WEBSTER, TWOMEY & LOWCOCK



### DR WEBSTER

Dr Webster is now back with us at the Surgery working part-time. He would like to convey his heartfelt "THANKS" to the many patients who sent their good wishes (whether in the form of cards, messages via the Practice or prayers in local Churches) during his recent illness.

### DAY OF ACTION 21<sup>st</sup> JUNE

It is with great regret that we, UK doctors, have been forced to take industrial action in order that our voice is heard by the Government over major changes to the NHS pension scheme.

On Thursday 21<sup>st</sup> June, we will be holding a day of action where doctors will be providing urgent and emergency care only.

We hope that this will cause no significant inconvenience to our patients (and is likely to inconvenience the Doctors more, as it will only postpone the same workload). Our Practice, in conjunction with Practices throughout the country has decided to take this action to send a message to the Government. There is no issue over Doctors salaries, but over pensions. The Government have torn up the recently agreed pension settlement and imposed a new pension scheme with a huge increase in contributions and an increase of the pension age to 68. We appreciate that we are not alone in suffering these problems, and that the NHS Pension Scheme is better than many. But we believe that these proposed changes will especially affect those entering the profession, with the potential to impact on the calibre of those medical professionals in the future. **Can we emphasis that this is a protest about pensions and is not set out to punish patients.** Please visit the website below for more information and for details on how this might affect you.

<http://www.bmaaction.org>

### THE HEALTH BILL

The Health Bill is now Law. The "concessions" obtained by the Liberal Democrats in its final stages are purely cosmetic. The Bill is aimed at fragmenting the NHS and opening sectors of it to private companies. Expect "postcode lotteries" for treatment and withdrawal of treatments once commonly available from the NHS to become the norm in the near future.

## CARERS

If you are a carer, and are not already registered with the St. Helens Carers centre, and would like some support please ask at Reception and we can arrange this for you.

## ON LINE AND TEXTING SERVICES

USE THE INTERNET TO BOOK YOUR NEXT APPOINTMENT

WE CONTINUE TO ACCEPT APPOINTMENTS BOOKED ON-LINE THROUGH EMISaccess. THIS SERVICE WILL ALLOW YOU TO VIEW, BOOK AND CANCEL YOUR APPOINTMENT VIA THE INTERNET 24 HOURS A DAY

PLEASE ASK AT RECEPTION FOR A REGISTRATION LETTER

You can also order your repeat prescriptions via our website and there is no need to register for this service. Go to [www.rainfordhealthcentre.co.uk](http://www.rainfordhealthcentre.co.uk)

We are still losing far too many appointments because patients do not attend. **Please let us know if you cannot attend for your appointment so that we can offer it to someone else.** To try and alleviate this problem we have introduced a text messaging service

**We can send you a text to remind you of your appointment**

All you need to do is inform Reception of your current mobile number

Thank you

Visit our website for more information about services we provide and lots more information. There is even a photograph of Dr Webster !!!

[www.rainfordhealthcentre.co.uk](http://www.rainfordhealthcentre.co.uk)