

# Family & Friends Test – January 2016 – To Date

Response Category – January 2016						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
42	3	0	1	1	0	96%
Collection Method – January 2016						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
0	0	0	47	0	0	

Response Category – February 2016						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
44	0	0	0	0	0	100%
Collection Method – February 2016						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
0	0	0	44	0	0	

Response Category – March 2016						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
42	5	0	0	1	1	96%
Collection Method – March 2016						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
0	0	0	49	0	0	

Response Category – April 2016						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
41	3	0	0	1	0	98%
Collection Method – April 2016						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
0	0	0	45	0	0	

Response Category – May 2016						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
33	1	0	0	0	0	100%
Collection Method – May 2016						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
0	0	0	34	0	0	

Response Category – June 2016						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
45	3	2	0	0	0	96%
Collection Method – June 2016						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
18	0	0	32	0	0	

Response Category – July 2016						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
35	1	0	1	1	0	95%
Collection Method – July 2016						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
1	0	0	37	0	0	

Response Category – August 2016						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
27	0	0	0	2	0	93.33%
Collection Method – August 2016						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
6	0	0	24	0	0	

Response Category – Sept 2016						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
45	23	0	0	3	0	96%
Collection Method – Sept 2016						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
30	0	0	41	0	0	

Response Category – Oct 2016						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
34	1	0	0	1	0	97%
Collection Method – Oct 2016						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
0	0	0	36	0	0	

Response Category – Nov 2016						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
38	3	0	1	0	0	98%
Collection Method – Nov 2016						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
0	0	0	42	0	0	