

Family & Friends Test – January 2015 – December 2015

Response Category – January 2015						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
37	2	2	0	0	0	95.12%
Collection Method – January 2015						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
41	0	0	0	0	0	

Response Category – February 2015						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
19	8	0	0	0	0	100%
Collection Method – February 2015						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
27	0	0	0	0	0	

Response Category – March 2015						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
19	1	0	0	0	0	100%
Collection Method – March 2015						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
10	0	0	10	0	0	

Response Category – April 2015						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
58	10	0	1	1	0	97.14%
Collection Method – April 2015						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
7	0	0	63	0	0	

Response Category – May 2015						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
46	3	3	0	0	0	94.23%
Collection Method – May 2015						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
5	0	0	47	0	0	

Response Category – June 2015						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
39	3	0	0	0	0	100.00%
Collection Method – June 2015						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
0	0	0	42	0	0	

Response Category – July 2015						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
53	10	0	1	0	0	98.43%
Collection Method – July 2015						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
11	0	0	53	0	0	

Response Category – Aug 2015						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
43	1	0	0	1	0	97.77%
Collection Method – Aug 2015						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
0	0	0	45	0	0	

Response Category – Sept 2015						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
47	4	2	1	0	0	94.44%
Collection Method – Sept 2015						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
0	0	0	54	0	0	

Response Category – Oct 2015						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
56	4	0	0	0	0	100%
Collection Method – Oct 2015						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
5	0	0	55	0	0	

Response Category – Nov 2015						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
44	5	0	0	0	0	100%
Collection Method – Nov 2015						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
4	0	0	45	0	0	

Response Category – Dec 2015						
Extremely Likely	Likely	Neither likely nor unlikely	Unlikely	Extremely unlikely	Don't Know	Total % likely to recommend practice
42	3	0	1	0	0	98%
Collection Method – Dec 2015						
Handwritten	Telephone Call	Tablet/Kiosk	SMS/text message	Smartphone App or on line	Other	
0	0	0	46	0	0	